

WELCOME

We have been successfully running our season instructor program for nearly 20 seasons in Europe and Andorra and are now running it for the first time in Niseko, Japan.

Our reputation in the snowsports industry has come from providing the most cost effective training and certification courses out there. Our training plans and philosophy comes from over 20 years of specific instructor training experience - This is very different from teaching recreational snowboarders.

Our BASI level 2 program means you have to be a BASI level 1 instructor before embarking on our season program. Our unique approach is to help you complete this BASI level 1 course in the UK during the months of April to November at one of our partner venues. We work with Tamworth Snow Dome and the Hemel Snow Centre. In doing it this way we believe it focuses everyone as to what's needed to become an instructor far earlier than the traditional "gap" programs.

Our winter program gives candidates the best possible chance to pass this higher level course. Not only do you receive training from the highly qualified BASI instructors and trainers but you also get to experience what it's like to be a "local" and part of ski/snowboard scene in a Japanese winter village. Something that will be invaluable as an instructor in the years to come.

WHERE IS THE COURSE?

This Level 2 winter course take place in Niseko, Japan. This place needs no introduction as the record snowfalls of the past 2025 winter were all over the news. This place coined the term Japow.

We offer everything you need to be with us for 3 months in resort including a full area Niseko season pass as well as a Moiwa pass so you can literally ride everything the area has to offer.

WHO CAN ATTEND?

The course is open to all level 1 qualified BASI instructors*

You **WILL NEED** to be a fully paid up member of BASI and have your level 1 before arriving in resort with us. We will help you with this so please keep reading.

During the winter you will need to log an additional 35 shadowing hours. This can be done in resort. However, it is a strong recommendation that you have as many of these extra 35 hours done by the time you arrive in resort. This takes the pressure of trying to get them ALL done in resort as well as attending the training program.

* Candidates from other training organisations such as CASI, AASI, NZSIA are of course welcome on this program as your level 1 will allow you to cross over. Please contact us for more information

We also have a work and Earn program - More details later in the pack.

PRE-REQUISITES

WHAT DO I NEED TO DO BEFORE?

To attend our winter program you will need to complete the following to become a BASI Level 1 Instructor. Obviously we will help you all the way with this. Current approximate prices are indicated in brackets.

BASI LEVEL 1 (FROM £500):

We will organise this with you and take you through the BASI Level 1 Instructor Course. This is a 4-day course which is the first level of the BASI qualification system. For more information please request our Level 1 info pack.

FIRST AID (APPROX £120):

A separate 2 day First Aid course is needed. These take place at all the indoor centres up and down the UK. Contact us for more info on recommended providers.

SAFEGUARDING CHILDREN MODULE (FREE):

This course can be done on-line through the BASI website once you are a registered BASI member and have completed the level 1 course.

SNOW SCHOOL SHADOWING (FREE FOR SBCOACH CLIENTS):

After the Level 1 course and before our Level 2 program you must complete as many of the first 35 hours of lesson shadowing as possible. The more you do in the UK the less you will need to do in resort.

CRIMINAL RECORD:

This is not needed to be an instructor for BASI.

Please note that accommodation for any UK course is not included in the prices above.

WHAT'S THE COST?

WELCOME TO JAPAN?

2026 will be our first winter of running our super popular season long Level 2 snowboard instructor course IN JAPAN

We have been running this course for near on 20 years in Europe so we know what you want and what you don't want.

We also know that for all these years, we have been the most cost effective course provider out there offering season long training way cheaper than anyone else....go check for yourselves, for what we offer you wont find cheaper.

How can we do this? We do everything ourselves! From the training to the exams its our own, in-house SBC crew that can do this.

WHAT'S THE COST?

As ever we are keeping it as cheap as possible so that becoming a BASI Level 2 instructor isn't going to cost you a small fortune. We have been the most cost effective season BASI course provider out there....We are the trainers and examiners.

Below we have our 2 season options. Non work and work permit option with extended stay. More details on this later in the info pack.

NON - WORK OPTION:

DATES: 4th JAN - 31st MARCH.

£POA

FULL WORK PERMIT OPTION:

DATES: 10th DEC - 31st MARCH.

£POA

WHAT'S IN IT

WHAT DOES THIS INCLUDE?

Over the near on 20 years of running season courses, we have learned to include the things you need and take out the things you don't need so we can keep the course fee as low as we possibly can. Our unbeatable package for the 2026 season will include the following:

- Hirafu/Kutchan resort accommodation with bills included
- Airport transfers on the specified start and finish dates.
- Niseko wide season pass valid every day of the season.
- Moiwa Area season pass valid every day of the season.
- All riding/teaching training costs
- Private transport to the slope on training days
- BASI level 2 course and exam fee
- Mountain shadowing experience with Arc Snowschool
- Stay up to the 31st March 2026
- Employment opportunities for future seasons at the Arc mountain school.
- Discount on private sessions with the SBcoach in UK and in resort prior to the exams if you require extra input.
- Discount on snowboard equipment from our sponsors of up to 35% prior to the course.
- SBCoach wristband giving you special discount in selected bars in resort.
- Special SBCoach sticker pack on arrival.

The Snowboard Coach crew will be on hand **ALL** season. We will be around for advice or to chat about any issues you feel you need to talk to us about.

WHAT'S NOT INCLUDED:

The Level 2 course DOES NOT include the following:

- International flights to Sapporo
- Food
- Drinks
- Travel Insurance
- Spending money (obviously)!



OTHER INFORMATION

START & FINISH DATES:

The dates of our season program are detailed below.

Standard Tourist Arrival: Standard Tourist Departure: Saturday 4th January 2026 Monday 30th March 2026

Work Visa Arrival: Work Visa Departure:

Saturday 10th December 2025 Monday 30th March 2026

90 DAY TOURIST RULE

Arriving as a "tourist" means you can spend up to 90 days in Japan. Our program and course timetable is designed around this to allow you to use Niseko as a base after the exams should you wish to travel.

WORK VISA OPTION

More info later in the pack but if you opt for our work and earn program as part of your training then you will be exempt from the 90 day duration and will be able to stay considerably longer. Our departure date is when our package ends but you can stay in Japan for longer if you want to travel.

AIRPORT TRANSFERS:

These are included in the price. Your transfer will be from and back to Sapporo (Chitose) airport on the above dates.

More information regarding the transfers will be supplied when booking onto the program.

FLIGHTS:

These are NOT INCLUDED in the course fee. You will need to book your international flights to Sapporo (Chitose) airport. This is a popular airport for both major and local airlines and is a direct hub from Europe as well as a transfer airport from both Tokyo Haneda and Tokyo Narita.

LIFT PASSES:

All lift passes are valid for every day of the course including weekends. Don't forget the course fee includes all of Niseko resorts AND a separate Moiwa pass as we love that area so much.

Your lift pass will be waiting for you when you arrive.

Once you have your lift pass it is your responsibility and Snowboard Coach cannot be held responsible for extra charges incurred due to loss or theft of lift passes.

MONEY IN RESORT:

There are plenty of cash points in and around town and obviously Japan in some places still prefer the use of cash. So please have the ability to withdraw cash whilst you are with us.

* PLEASE NOTE: The currency is Japanese YEN *

PAYMENT SCHEDULE

Booking is really simple once you have decided to join us on the Level 2 program. We run a free payment option spread out over the Summer and into Autumn

- Payment for the BASI Level 1 is paid direct to the centre where the level 1 is taking place and will need to be paid in full when booking. This can be done on credit card.
- If booking a place in April to July a £1,500 deposit is all that's needed to secure a place. Then an interim payment of £3,000 is needed by the 31st August 2025. The balance (including any extras) needs to be settled no later than 30th October 2025.
- If paying in August A deposit of £2,500 is needed to secure a place on the course. Then an interim payment of £3,500 is needed by the 15th Oct with the balance settled before 30th November.
- Anyone booking in September/October 2025 will need a £5,000 deposit and the balance settled no later than 30th November 2025.

Once we have received your deposit payment we will send you the transfer information PDF and you can book your flights around this. We will obviously be here to help you in regards to flights and anything else you need to know along the way.



NEW WORK OPTION



READ ON IF YOU ARE THINKING ABOUT WORKING *

If you fancy taking our work option then you not only have the chance of work around the training program but also a much longer stay in resort with a more flexible option of travelling at the end of the program.

The process can take 3 months so we need to start the application by September 2025. If you are reading this AFTER this date then please talk to us and we can help the best we can but you may not get your visa for the start of the season.

Our work option costs more as we have extra work and costs to obtain the permit on your behalf and you have extra weeks included in your stay with us. Doing this option see you arriving early December and while our accommodation finishes at the end of March, the work visa then gives you the option of staying extra and travelling around Japan at the end of the winter season.

HOW DO I GET A VISA:

Now in Japan you cannot get a visa to teach skiing or snowboarding without a qualification (obviously). However the Japan government won't accept a Snowboard Level 1 as enough to get a work permit. However a SKI Level 1 IS enough for us to get you a work permit and then you can teach snowboarding. I know....Crazy but those are the rules.

So if you want to get a work visa you will need to do a ski level 1 instructor. For snowboarders we can offer a program of training ending with a ski level 1 exam through our partner centre, Tamworth Snowdome.

BASI SKI LEVEL 1 TRAINING & EXAM:

We will be offering training sessions through the summer months culminating in a Level 1 ski in August.

You don't have to do the ski level 1 through us, if you prefer to do training more locally to where you live we will help you all we can with all the advice you need.

REMEMBER: EXTENDED STAY WITH OUR WORK VISA

As mentioned before, another advantage of taking our work option is the chance of an extended stay. The visa makes you exempt from the 90 days so will be arriving early December and departing end of March.

With a work visa, after our accommodation package ends in March, you will still be able to travel in Japan if this is something that you want to do.

WHAT CAN I EARN?

OUR 2026 - JAPAN WORK AND LEARN!

We have a unique opportunity to work with our partner school during the busy Christmas and New Year period as well as the Chinese New Year holiday at the end of January going into February.

We will also be accommodating with our training sessions so you can maximise extra teaching work during the season should the opportunity arise.

So not only will you be clocking up extra hours towards your level 2, you will also be able to gain valuable, real teaching experience and earn some extra money to offset some of your costs for this course.

Don't forget the work visa also allows you to work in local bars and take any other work you feel you may want to do in resort during your time with us.

There is potential to earn in excess of £3,000 working during this time and probably more!





OUR WRISTBANDS

OUR "LOCAL" WRISTBAND:

Each year we arrange awesome local discount in our favourite bars, restaurants and coffee shops in Niseko and Kutchan.

Our SBcoach wristband tells all the bar staff in our favourite places that you are with us and that you get local seasonaires price straight away. Some of these places even offer us a special SBcoach only price, that not even the locals get....

We try and make you feel part of the great local scene in Niseko from the first day you arrive with us.

The idea sounds cheesy but it works!

The band itself is fully waterproof and shower proof so is fine to wear every day.

A full list where it works will be sent to you prior to arrival in resort



OTHER DISCOUNTS

TRAINING DISCOUNTS?

The earlier you book the more you can save. Everyone on our BASI Level 2 season program will be entitled to a discount on any of our summer training courses in the UK

One Day ski/snowboard course: Only £135

On top of this all candidates will be entitled to special discounts on kit from all of our sponsors. This is ordered direct through Snowboard Coach prior to the season.

THE SNOWBOARD ASYLUM:

15% discount from the whole store. We have a special one use code we send you when you book on the course.

SALOMON SNOWBOARDS, BOOTS AND BINDINGS:

30% off on all boards and bindings.

TAOTECH:

A really solid and growing company from Japan who do a great line of goggles, glasses, outerwear and clothing. They offer a cracking 30% off RRP and everything will be waiting for you when you arrive in resort.

ORTOVOX:

If you want to explore the back country and ride off piste, then you need the right equipment. From shovels and bags, to probes and transceivers - you'll get 20% discount.



LEVEL 2 SCHEDULE

TRAINING SCHEDULE

Constant input and coaching does not work, you need time to practice!! This is why our coaching routine is set up this way below.

WORK ARRIVAL OPTION: FIND YOUR LEGS!

Arriving early? Then spend the start of the winter riding, getting to know the resort and locals and generally enjoying the start of your season away. You'll also be preparing to work over the busy Christmas and New Year period.

STANDARD ARRIVAL: GETTING TO KNOW NISEKO

This first week will see us getting used to the resort and being in the mountain and at altitude. We will have a welcome meeting and 3×3 hour sessions involving a tour around the slopes of Niseko and Moiwa and a few beers in the evenings introducing you to our favourite bars, so you get to see what the resort has to offer.

FOLLOWING WEEKS: TRAINING TIME

During this period we will have 3x5 hour sessions each week. These will be a 3 hour morning session followed by a 2 hour afternoon session. All our coaches' who run this program hold full cert ISIA/ISTD qualifications under the BASI system with Ash bringing over 20 years of examiner experience to the course. Also from week 2 you start shadowing our partner school to build those teaching hours.

Even if you have worked a lot indoors - The mountain is a completely different teaching environment. As part of the above you'll receive regular video feedback sessions to see how your riding is progressing. You will also practice delivering teaching sessions.

CHINESE NEW YEAR:

There will be no training over this period. But as mentioned earlier in the pack if you have our work visa option then you will be working. If you are on our non work season option then this is your chance to gain you remaining shadowing hours. By the end of this week every candidate must have the minimum 70 hours of shadowing/work.

AFTER CHINESE NEW YEAR: MORE TRAINING TIME

You'll know everything you need to know about your riding by now and what you need to work on to pass the level 2. You'll be making comments on your own video runs, riding all the mountain very well and gearing yourself up for the final push in the coming weeks. You will also be confidant in teaching the central theme and be happy to conduct sessions beyond the central theme.

BASI LEVEL 2 EXAM....

The exam will run 26 Feb-5 March. This is about putting together all that you have learnt during your time with us.... This is the BASI L2 exam.

AFTER THE EXAMS:

You'll now have a few weeks to ride, travel, work...whatever, before leaving Niseko at the end of March.

PLEASE REMEMBER: Outside this program, it's all about practice and getting up the hill and working on your feedback. The more effort you put in during the season the more you will benefit during the exams.

THE BASI SNOWBOARDING ETHOS:

The ethos of BASI snowboarding is about flow and output ie what the board is doing. This depends on the snow we are riding and the task at hand. It's not, do this and do that - we don't spoon feed you on the Level 2 course. As you become more aware of your riding, you will need to become more aware of how you personally use the fundamentals that you are being taught. The more aware you are of this, the nicer your riding will feel and the better rider you will become. 'Snowboarding isn't black and white'

Of course we are going to tell you what you need to fix and give you exercises to improve these weak areas, but part of the course is you figuring out and feeling what works best for you from the information that we give you. How much fore, how low to ride, how high to ride. We can't tell you this, you need to feel this. You will notice the way your coaches ride, we all use the same fundamentals of snowboarding but in varying amounts, yet the outcome - the riding - looks smooth and flowing. This is what we want to teach you.

EVERYBODY is different, we bend, move, stand and sit in many different ways and you will find that you may use a different fundamental more or maybe less than somebody else.

During the exams the trainers will continue to push your riding and may use new exercises and drills that you not have done, using different explanations of the same fundamentals....Its all about the above - making YOU think and FEEL more - "What suits me the best?"

This course is not only about preparing you to take the exams but to train you to be responsible for yourself and prepare you for the role of an instructor in seasons to come.





WHERE DO I STAY?

WHAT'S THE ACCOMMODATION LIKE?

We have 2 accommodation options. Our first location is in Hirafu and the other in Kutchan. Each have their advantages with Hirafu being closer to the Hirafu lift station (obviously) but is a more expensive area to eat and drink because of this. It is still on the local bus line to other resorts such as Moiwa (10 mins away), so transport is really easy.

Kutchan has more variety being a working village/town which is where the majority of resort workers stay. The bars and restaurants are cheaper because of this. Kutchan is a 10 min local bus ride away to the lifts in Niseko.

Remember on training days transport will be provided so we know everyone is on time ;)

Our accommodation has full kitchen cooking facilities as you would expect. But eating a £2 bowl of authentic Japanese ramen is always better than cooking!

Unlike other companies, we do not cram people into our accommodation. You WON'T be sharing 4 to a room with us. Accommodation will be 2 per bedroom. Couples are obviously allocated a room together. Bedrooms have under bed storage or wardrobes. Being honest the only time you will spend in the bedroom is when you're sleeping!

DEPOSIT

A damage deposit is payable on top of the course fee by every candidate. If the accommodation is left as it was found then this will be returned after course,

Any damages, cleaning, breakages etc...will be billed at the cost to put right and this will be split between everyone in the accommodation (or the person who caused the damage)

BILLS:

All bills are included. This includes water, heating and electric. As snowboarders using the mountain we should be concerned about global warming and energy saving. Just because the bills are included doesn't mean you can forget about them. Simple things like turning the heating and lighting off when you go out will make a big difference.

SHEETS, CLEANING & WASHING: A set of bed sheets are provided and can be used/washed on a rotation basis.

FRIENDS STAYING POLICY: If we have space in the accommodation then friends are more than welcome to stay for a cost. This cost will be based on the time of year they are planning to come out.









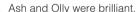
TESTIMONIALS

Over the years of doing these course we have developed a great Snowboard Coach family and we all keep in contact. Many of them are now living and teaching snowboarding all over the world. Below is some feedback from those guys to help you make your mind up about joining us. Please feel free to contact us and we can even put you in touch with previous course candidates.



BEN FAGAN

Had the best time of my life this season completing my level 2 with Snowboard Coach, met some amazing people and got to improve my snowboarding massively......



Having only completed my level 1 just 8 months prior I was quite worried about going straight for level 2, but with Ash and Olly's training over the season, I felt well prepared for the step up and couldn't recommend the course highly enough.

Doing the whole season has also given me a proper insight on how to being a season instructor works and has made me realise that now I want to pursue this hobby as a career.



RYAN MEADOWS

Taking my L2 Snowboard exam with Snowboard Coach was a massive life changing experience for me.

That sounds excessive, but it truly was.....

I got to meet people from all over the world, all of whom made me feel so welcome. The course was challenging but fair and I felt that every day I spent on the board, I learned something new.

The SBC crew were phenomenal and helped me to understand the sport and instructing, in a completely fresh way. I'm extremely grateful to have had the opportunity to spend my winter with such amazing people, living the dream and snowboarding every day...... I only wish I could do it all over again.

Thanks to you guys for everything....its been awesome!







MAX JOHNSON

It was quite a last minute decision for me to spend 3 months with Snowboard Coach. I had found them by digging around on the internet in the Autumn and it seemed like the best choice to me as their reviews were amazing.....

I couldn't have made a better decision, my quite limited knowledge of snowboarding was quickly expanded by the great coaching I received on the season course.

The course made me look at snowboarding very differently and it particularly helped me to better understand what it takes to be a snowboard instructor, not just in terms of technical ability but how we engage a group of people and how to progress with our own riding.

I actually failed my Level 1 but with Ash and the crew coaching me through my Level 1 resit in February and thanks to their great teaching I went on to pass my Level 2 in March.

I would definitely recommend Snowboard Coach to anyone looking to further their own ability and understanding. Whether you want to progress your riding or your teaching, these guys have got you covered!



JAMES KITE

I've been waiting to do my snowboard instructors exams for the past 3 years since meeting Ash when I was 15.

This season I got to do it.....

As soon as I turned 18 I knew I wanted to do a season with Ash and Snowboard Coach. The fact that everything was included was a big plus for me and the price was a no brainer - its a bargain for what's included.

Ash and his crews' reputation is second to none and after spending the season training with them I can see why.

It was an awesome course and learning from Ash and the crew was amazing. It's completely changed my view on what I thought I knew about my riding. I realised I new nothing when I started, even though I thought I did!

I had to work hard to change my riding to get to the level. But I did and that feeling of passing was better than any exam I've ever passed.

I'm now a Level 2 snowboard instructor. Big shout to Ash and Olly and Miles for getting me there and roll on next winter as I have secured a job teaching in Japan.

JAAAAAPPPPOOOWWW!



YOUR RESPONSIBILITIES

We ask every candidate to be professional and respectful at all times not only to your trainers but also to your peers - the people you will be living with for the season. Understanding other people's needs and being able to manage them as a team is a big part of being an instructor. You will also get to know a lot of people in Niseko and will be known as part of the snowboard coach crew. It's a small friendly Japanese town so creating the right impression is paramount. Remember we are not just looking at your snowboarding skills but also how you would represent BASI as a working instructor in a resort environment

The courses are not to be taken lightly and you will be pushed with your riding and your teaching. But you will learn loads of things that you would never even think of and WILL ride the mountain better than you ever have done.

We will be asking all candidates to be punctual for the training sessions. They are not compulsory but missing them WILL put you behind in the training program. Turning up hungover because you went out the night before would not be too good for your own development.

THE COURSE IS NOT A GUARANTEED PASS: We will give you all the tools and feedback you will need to pass the course and the video feedback sessions will be invaluable. But we are not in control of how you learn or your ability to improve or indeed how much effort you put it...that bit is up to you.

We encourage you to use the time in resort wisely. The more you practice around our training program and take charge of your own riding and learning, the more chance you have of success



A BIT MORE ABOUT US

Snowboard Coach hold the highest qualifications attainable in teaching snowboarding.

We hold the highest accreditation from the ISIA which is the worldwide governing body for snow sport instructors as well as the ISTD status which is only given to the highest level snow sports coach's.

We also have full trainer accreditation from BASI - the snowsports governing bodies within Great Britain - This means that Ash and Snowboard Coach not only to deliver training and assess standards but also qualify instructors.

This isn't to show off or trying to prove how good we are, it's to assure you that you are in good hands and are getting what you pay for. Teaching snowboarding is our full time profession.

This is also what makes us the first choice for TV production companies from the BBC to ITV to programs like Channel 4's "The Jump" where as was the head snowboard coach

A MESSAGE FROM ASH - OWNER OF SNOWBOARD COACH

At the end of the day it's all about enjoying what we do and I wouldn't be here today if I didn't. I've spent over 33 years of my life snowboarding and 28 years teaching a sport that I love, I've also been a BASI trainer for 23 years so we know how to train you properly!

Thanks for enquiring about the Level 2 in Japan, I hope you can join the SBC crew out here and look forward to riding with you.

SNOWBOARD COACH: APPROVED BASI PARTNER

Snowboard Coach is also a FULLY APPROVED BASI PARTNER. This is an accreditation that BASI are only issuing to approved companies with a proven track record of delivering a quality BASI product.

This means that we have been through a rigorous quality control process assessing everything from our training and delivery methods to our course structure and organisation. We have surpassed this stringent criteria with flying colours. We were the first snowboard company to receive this and are proud to carry this accreditation.

When looking for an instructor course package this is the accreditation you need to look out for to ensure you are getting the training you expect.





Snowboard Coach has earned the highest levels attainable from the following Worldwide Snowboarding Governing bodies:







And is supported by:













Please read our terms and conditions on the following page...

TERMS AND CONDITIONS

Snowboard/Snowsports Coach are trading names under All Mountain Training SLU - an Andorran registered company - from herein refered to as "Us" and "We". You will be referred to as the "client". All applicable under Andorran Law.

Terms and Conditions for our "Season" Level 2 Programme

- 1. The client must have fulfilled all of the course prerequisites as detailed in our course info pack. The client must also be safe and medically sound to travel and to be in a winter resort and have appropriate insurance cover for Japan. We will not accept any clients travelling against medical advice and you must state this in the booking form you receive from Us. We can not be held responsible for costs incurred for failure to declare this.
- 2. The client will only be accepted and secured provided:
- a) The application is accompanied by a non-refundable or transferable initial deposit of £1,500
- b) The booking confirmation is signed and returned.
- c) The client unconditionaly accepts these terms and conditions of booking when confirming via email that a place on the course is required.
- 3. The second instalment of £3,500 must be received by Us by the requested date, paid to our Account in GBP Sterling or Euro at prevailing rate that will be given at the time of booking confirmation.
- 4. The remaining balance must be received in full by Us by the

31st October 2025, paid to our account in GBP Sterling/Euro (at prevailing rate) except when:

- Clients enrolling in September, October 2025 will be required to pay a £5,000 deposit and the full balance to be settled by 15th November 2025.
- Clients enrolling in November or December 2025 will be required to pay the full balance.
- 4a. If payments are not made within 7 days of these deadlines then We reserve the right to re-allocate you're place without refund.
- 5. All changes to bookings must be received in writing by email.
- 6. OTHER BASI Courses offered require a minimum number of clients to run. If minimum numbers are not met these courses will be cancelled and course fee returned to the client by BASI. In this instance we can not be held liable for secondary loss/expenses due to course cancellation.
- 7. All clients must be insured for our courses. We advise every student to buy insurance AS SOON AS YOU CONFIRM YOUR BOOKING WITH US. Please do not wait until the week before you travel.
- 8. Cancellation: in the event of cancellation by the client the deposit paid WILL NOT BE REFUNDABLE/TRANSFERABLE. If paid in full then the balance minus deposit will be refunded except when:
- a) Client cancels within 6 weeks of the course start date NO

REFUND WILL BE GIVEN.

- 9. We strongly recommend that all clients embarking upon ANY of our courses take appropriate insurance which covers both cancellation and curtailment and course reimbursement/cover.
- 10. Proof of insurance or similar will be required prior to attending the course.
- 11. We will refund appropriate monies (pro rata) if the decision is made by Us to cancel all or part of the training program.
- 12. No monies will be refunded by Us in the event of an injury sustained whilst participating in ANY of our courses, where injury leads to missed sessions, curtailment of the course; then in this instance it is necessary to make an insurance claim. We will provide the necessary receipts.
- 13. If the venue of the course is adversely affected by snow, weather, force majeure or any other circumstances beyond our control that cause cancellation of any/all parts of our course and package offered NO REFUND WILL BE GIVEN. Again We insist on a suitable insurance policy as detailed in point 7.
- 14. In the event of the above in paragraph 13: You, the client, agree that We cannot be held responsible for refunds.
- 15. We reserve the right to refuse training to any client who, in the opinion of the Us or the BASI trainer is unsuitable for snow sport instructor training.
- 16. Any client found under the influence of alcohol or drugs during course contact time (ie a training session or shadowing time) will be removed from the course permanently and with NO REFUND.
- 17. In the event that the client is refused training on the basis of paragraph 12, 13, 15 & 16 You agree that no monies will be refunded.

- 18. In the event of any arrest or infraction between the client with the local Police/any business in relation to drink, drugs or ANY circumstance that see's YOU the client arrested/detained/removed from the country. We will not be held responsible. We will stand by the decision of the enforcing agency. Again no monies will be refunded.
- 19. In the event of point 18; Our limited responsibility is to ensure that the client is given contact with the closest British Embassy.
- 20. You the client agree that except for death or personal injury arising through the negligence of Us or BASI, We or BASI shall not be liable for any loss or damage arising whether in respect of death, bodily injury, illness suffered or contracted, loss, costs, damages or expenses incurred for anything on our program.
- 21.It is the client's responsibility to ensure that all accommodation, transport and any other facilities provided or organised by Us, is treated with respect and appropriate consideration as if their own.
- 22. We will not be responsible for any damage caused by a client. You, the client, will be held liable for any costs incurred in such a way and will agree to settle any costs immediately to 'make good' any and all damage caused.
- 23. As an applicant to be a client on a course or package organised by Us and BASI, whether applying by telephone, email or letter you agree to abide by these conditions when confirming your booking with us, regardless of whether you have signed and returned the requested booking form.

